

PREQUALIFICATION NAGA ARCHITECTS

23 January 2024

Havelock One Interiors LLC, PO Box 126164, UAE Tel: +971 4 567 7200, uae

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INTRODUCTION

Havelock One at a Glance

Havelock One Interiors has the experience and team to provide NAGA Architects' clients with best-in-class turnkey fit-out solutions for high-end residential projects.

Why Havelock One Interiors?

Havelock One Interiors has established a strong reputation for delivering top-tier fit-out projects in the UAE and wider GCC.

With our skilled operations team, and in-house manufacturing capabilities, we have a proven track record in handling expansive fit-outs for private residences, hotels, restaurants, offices, retail outlets, and entertainment centers.

Serving as an integral part of the employer's team, our project unit collaborates closely with stakeholders to consistently meet expectations throughout the project life-cycle.

Our dedication lies in providing optimal cost and time assurance to you, our valued client.

Backed by a robust financial foundation, we hold the confidence to ensure the successful execution of all of our projects.

We are commended by both clients, design, and project management consultants, for our ability to expedite projects for timely completion as well as meet budgets without compromising on quality.

Our experience

Over the last two decades, Havelock One Interiors has continued to develop it's position as a best-in-class contractor and manufacturer specializing in high-end interior fit-outs and the production of bespoke furniture, shop-fittings, and metal works.

Our drive for excellence shines through in the projects we've undertaken for global luxury brands in retail, F&B, hospitality, commercial, and entertainment domains. Additionally, we've successfully outfitted government offices, royal palaces, and esteemed private residences across the UAE and wider GCC.

Especially relevant to NAGA Architects, our portfolio boasts several accomplishments in the residential & hospitality sector, delivering hotels for brands like the Four Seasons, Jumeirah, St. Regis, Sofitel, Kempinski, and ultra-luxury villas for private clients. These endeavors underscore our commitment to exceptional craftsmanship and client satisfaction. We guarantee to not only meet but surpass the expectations of your clients.



Our team strive to get things done the right way and we take a cultural pride in saying exactly what we mean. We pro-actively think projects through, from preparation to handover.

Havelock One at a Glance (cont'd)

We are excited about the prospect of working with NAGA Architects for potential high-end villa fit-outs in the region. Havelock One is well known for delivering turnkey fit-outs in the luxury sector, and we are well-positioned with dedicated teams ready to meet the elevated expectations of such clients.

Precision & beauty in safe pair of hands

We always put forward a specialist, hand-picked team with the relevant and requisite skills to manage your fit out project. Leading the team will be Head of Projects, Paul Wilson, who will be supported by our Operations Manager, William Gorman. We also have dedicated project lead architects, planners and every project always has a dedicated senior project manager full-time on-site to support Paul. Our planners ensures all the relevant authority approvals are obtained on time for the project to meet the agreed programme duration. We believe that excellence comes from employing the right people, those passionate about what they do, are honest to the core, love a challenge and have a can-do attitude.

Inhouse capability

Havelock One Interiors operates an extensive manufacturing and warehouse facility in Bahrain that covers an area of 520,000 sq. ft. for manufacturing bespoke joinery and metal works. In addition, we have smaller but equally advanced facilities in every country where we operate, including the Kingdom of Saudi Arabia, Kuwait, Qatar and the United Arab Emirates – Abu Dhabi and Dubai.

Creating value

Our in-house lead architects are engaged to deliver schemes from concept through to completion and successful handover. They thoroughly review and work with the bid team during the tender process, and are always fully aware of the expectations in terms of design and projections to convey the social, spiritual and architectural significance of each site.

Successful journey together

Our goal is to make this journey enjoyable for you and all other parties involved from start to finish. Our team who has worked on this bid will continue through until the final completion. We will work with you to keep all stakeholders informed and involved in the progress during the entire project journey.

Adrian Sellar
Division Director



Company Overview (Group)



Established in 1998

Today, we are one of the most important fit-out contractors and manufacturers in the Middle East.



Havelock One Interiors was founded as Havelock AHI. A joint venture between Havelock Europa, UK and a renowned Middle East furniture manufacturer.



570中 staff members



1,2004
workers across
five markets



25 years of evolving partnerships



Innovating with state-of-the-art machines and techniques



average annual turnover for the last five years



Comprehensive interior solutions for International Brands



07 offices across GCC



8,800+
projects completed



520,000 sq.ft. manufacturing and warehousing facilities in Bahrain

At Havelock One, we are able to deliver world-class projects at competitive prices by leveraging economies of scale, our state-of-the-art technology, a highly trained workforce and a strong management team experienced in handling large-scale and complex projects. We are committed to overcoming our clients' obstacles. We are driven by precision and a high frequency of project implementation. For us, quality is more than a word, and meeting deadlines is more than just a promise. Every new challenge deserves its own approach. Therefore, we pro-actively think projects through, from preparation to handover. We are experts, realistic and methodological in our structure, processes and approach. We get things done the right way and we take a cultural pride in saying exactly what we mean. Our design development and setting-out processes are core differentiators. Our approach has four key drivers: cost reduction, value creation, quality control and continuous feedback loops. We always strive to find alternative and/or local materials that comply with the design concept and constraints. We ensure that best practice manufacturing processes facilitate economic yet superior outcomes. We are committed to quality, having control systems in place at every stage of the process. An open, clear and trusted line of communication with our clients and project stakeholders is paramount to our success.



Financial Capability

Turnover

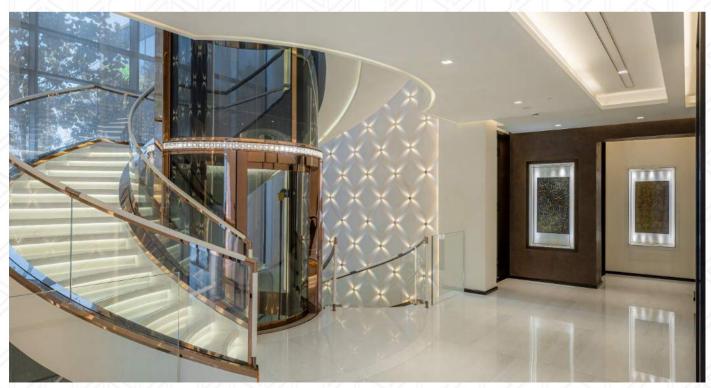
	Appual Turpayar				
Year	Annual Turnover				
rear	in AED				
2015	369,625,843				
2016	400,291,227				
2017	463,375,908				
2018	514,517,440				
2019	596,081.978				
2020	369,683,130				
2021	431,713,658				
2022	532,338.345				

Due to the confidential nature of the audited financial statements, we usually don't disclose any financial information beyond the annual turnover. Furthermore, in case you have any additional question, please don't hesitate to get in touch with Anuj Agarwal, Manager – MIS and General Accounting, Havelock One.

For further information and independent guidance, Manoj Mohan of HSBC and Mohamed Al Zeera of BNP Paribas will assist you (see all contacts below).

Contacts

- Anuj Agarwal, Manager MIS and General Accounting, Havelock One WLL, PO Box 5100, Askar, Bahrain Tel: +973 178 32736; Mob: +973 3218 3485; Email:
- ► Manoj Mohan, Associate Director, Global Banking, HSBC Bank Middle East Limited, PO Box 57, Manama, Bahrain Tel: +973 17569699, Mobile: +973 33591116,
- ► Mohamed Al Zeera, Relationship Manager, BNP Paribas PO Box 5253, Manama, Kingdom of Bahrain Tel: +973 17866745,



Our Promise...

At Havelock One, we are committed to overcoming our clients' obstacles. We thrive on responsibility, lead with foresight, based on decades of industry experience in the region. We are driven by precision and a high frequency of project implementation.

For us, quality is more than a word, and meeting deadlines is more than just a promise. Every new challenge deserves its own approach. Therefore, we pro-actively think projects through, from preparation to handover. We are experts, realistic and methodological in our structure, processes and approach.

We get things done the right way and we take a cultural pride in saying exactly what we mean. Uncertainty is eliminated and nothing is left to chance.



TURNKEY FIT OUT

CUSTOM MANUFACTURING

OFFICE DESIGN & BUILD

Absorbing responsibility

Purpose

To deliver exceptional work through the power of thoughtful precision

Evolving partnerships effortlessly

Driven by precision



- ► FURNITURE, FIXTURES & EQUIPMENT
- ► INFORMATION TECHNOLOGY CONSULTANCY
- **▶ POST CONTRACT SUPPORT**

Sustainability Approach

Adopting responsible procurement measures.

Enhancement to our existing waste management system.

Exploring the usage of water based paints which reduce VOC emission.

Reducing the plastic usage.

Exploring solar power implementation through BOT program.

Exploring a power efficiency program supported by third party.

Environmental certification through ISO across the group, (currently, UAE and Qatar operations are ISO 14000 certified).

Moving towards reducing our carbon footprint.

Initiatives Our Approach

Process Management

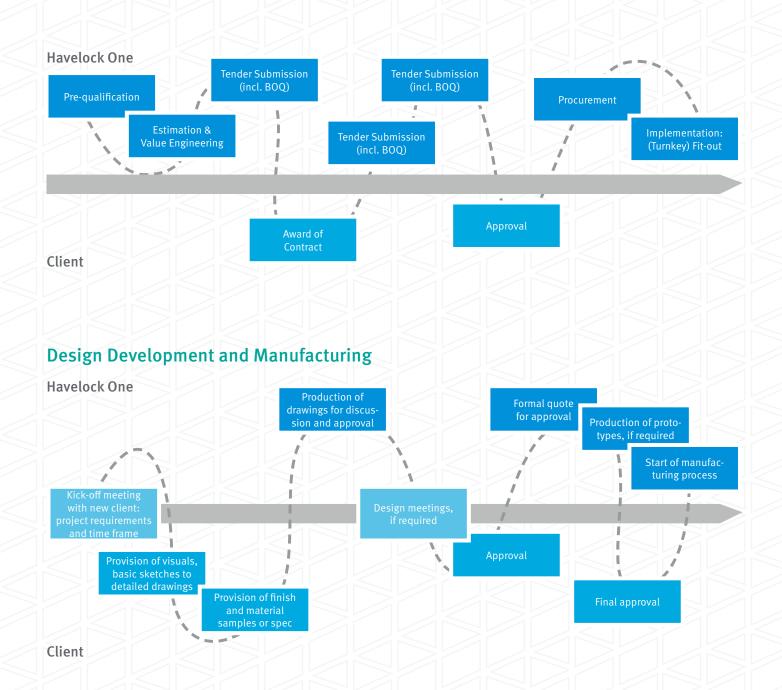
Fit-out and Installation

Havelock One. Consider it done. .

With Havelock One, customers feel in safe hands. In keeping with the motto of absorbing and overcoming our clients' obstacles and pain points, we take on any kind of project and deliver one-stop-shop solutions for any interior challenge beyond expectations.

Having worked across the region for more than two decades, our experienced staff have evolved and expanded their knowledge with us. No matter if you speak to our business development, our division directors and project managers, our estimation, setting-out teams or procurement; you will immediately feel the passion and focus to take your turnkey project to the next level.

We know all bottle necks and optimal ways around them. We liaise with authorities and on a regular basis and know how to obtain approvals. We've worked in every major shopping mall and master development in the region — and continue to do so. This allows us to take care of your installation and turnkey fit-out project at competitive price points, neither compromising on the quality nor the timeline of the project implementation.



Servicing Global, Regional and Local Brands...

































FOUR R POINTS













% ΔRΔΒΙCΔ"

P.F. CLIANG'S













































































Our Sustainability Approach

Adopting responsible procurement measures.

Enhancement to our existing waste management system.

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& ENVIRONMENT

Comprehensive private medical insurance is provided for allworkers. We appointed a full-time registered nurse certified by the National Health Regulatory Authority (NHRA).

Achieved

I man hours without any Lost Time Injury.





20% with the help of our digitalisation strategy



50% of the total volume.

2022 SUMMARY OF PERFORMANCE



We partnered with Surge for Water for a 3rd consecutive year to support the initiative of creating a world where everyone has access to clean, safe drinking water.



We havetakena leap by going fully digitalised with our systems, and processes - online + centralised approvals, communication and collaboration tools added, Apps developed for HR activities, site-audit reporting, NCR and HSE. Newly installed machines in the factory help conserve energy.



We have a Code of Conduct, speak up portal and Whistle-blower mechanism to voice any concerns and feedbacks.

LEED Certified Projects

UAE

- Sheikh Zayed Desert Learning Centre
- Serenity Dental Clinic
- Etihad Airways at Al Ain
- VOX Cinemas in Nakheel Mall
- Abu Dhabi International Airport POLO Ralph Lauren, Hermes, Penhaligon's, Bath & Body Works, DFS multi-brand area, Pernod Ricard group, Starbucks and others.

Bahrain

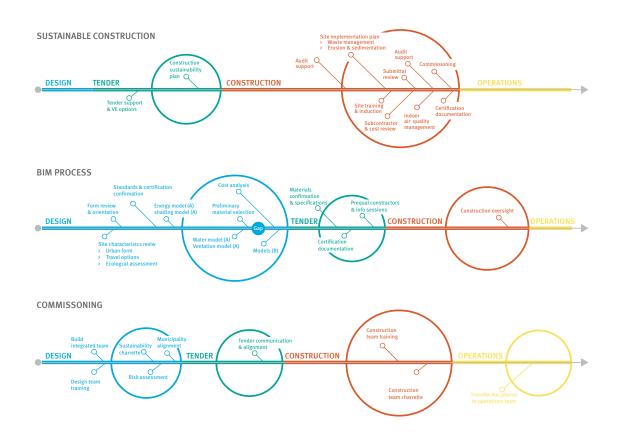
- National Bank of Bahrain
- New International Bahrain Airport -Vilebrequin, Estee Lauder, Ralph Lauren, Pernod Ricard group at Duty-Free arrivals and departures.

Saudi Arabia

- Al Moosa Specialist Hospital
- GCC's first LEED Platinum Starbucks store in KAFD, Riyadh.

Qatar

 Hamad International Airport Duty Free - Ralph Lauren, PUIG-Phantom, Hublot, DIOR and others.



Health and Safety



							
Year	Total Man Hours worked	Number of Lost Time Accidents	Total Number of Lost Days	Total number of Fatalities due to accidents	Total Number of First Aid cases	Frequency Rate for Total Lost Time Injuries *	Severity Rate for Total Lost Time Injuries**
2018	352,642	0	0	0	0	0	0
2019	1,283,752	0	0	0	4	0	0
2020	213,470	0	0	0	2	0	0
2021	442,014	0	0	0	1	0	0
2022	552,980	0	0	0	2	0	0



66

We see and act as an extension of your team and we want you to know that you're in safe hands using Havelock One.

Our site team will be supported throughout the project by our highly skilled and experienced safety officers who are recognised in the industry for their proactive approach to safety management. Their experience underpins our exceptional current safety record.

We implement a Project HSE Plan after seeking due approval from the Client and Consultant. This plan is communicated to all relevant parties involved in the project.

The plan explains all the project H&S requirement, client needs and emergency process for a safe working environment. Our HSE team conducts site specific health & safety induction which explains the legal requirements for the project.

A toolbox talk is conducted on weekly basis. We also provide Tasks specific inhouse training and third-party training, when required.

Havelock One's HSE Team conducts H&S site audits at all times and records the same in our HS Dashboard developed by our Havelock One IT team to support the PM and to provide a comprehensive report to our Senior Management. The report will be shared to our site team to ensure full health and safety compliance.

HSE Team along with site operational team are conducting a site-specific inspections (Power held tools, scaffolding, etc...) and issuing the required work permits (Hot Work Permit, Hydro testing permit, Electrical Work permit, lifting permit, etc...) to ensure all the legal requirement are fulfilled.

Health and Safety (cont'd)







100% Safe & Secure Worksite







HAVELOCK ONE HEALTH AND SAFETY POLICY

Havelock One specializes in interior fit outs and production of high quality furniture and shop fittings. It is one of the leading interior design companies operating in the retail, retail banking, corporate offices, hotels and education fit out sectors. It delivers an end to end range of services from design, manufacture and installation to complete design and build contracting services.

The company recognizes that its site activities give rise to a range of hazards, in particular those that prevail on any construction site. It also recognizes that its employees may be exposed to hazards when providing onsite support to their customers. The company believes that despite the presence of these hazards, all accidents and incidents of work related ill-health are preventable. It also recognizes it has a legal responsibility to ensure the health, safety and welfare of persons affected by its activities.

As such, the company is committed to:

- > Preventing injury or ill health to anyone who maybe affected by its work activities.
- Complying with all relevant legal, customers and other third party requirements.
- > Continually improving its risk management and occupational health & safety performance.

The company will achieve these commitments through the following means:

- Havelock One complies with the Occupational Health and Safety System, ISO 45001: 2018 and all relevant Environmental legislative requirements and obligations.
- The systematic identification of hazards present and the application of a risk assessment procedure that will identify and implement appropriate control measures and safe systems of work.
- The maintenance of a set of objectives and a supporting programme of work that is focused on achieving its commitments and eliminating or reducing the major hazards present.
- The clear definition of individual management and employee responsibilities for implementing the Occupational Health and Safety System and achieving the Company's commitments.
- The maintenance of effective systems of communication and consultation of Health and Safety issues with our employees and other persons affected by the Company's activities.
- The provision of appropriate information, instruction, training and supervision so that all employees:
 - · are aware of their responsibilities and legal duties; and
 - can support the implementation of the Occupational Health and Safety System and the development of a proactive Health and Safety culture.

The appropriateness and effectiveness of this Policy and the means identified within it for delivering the Company's commitments will be regularly reviewed by the Top management.

The implementation of this Occupational Health and Safety Policy is fundamental to the success of our business and must be supported by all employees as an integral part of their daily work.

This Policy is publicly available to interested external parties upon request.

Signed: Adrian Sellar, Division Head

Date:

28-03-2019

MANUFACTURING CAPABILITY

Design dev. & Setting-out

Automation & Integration

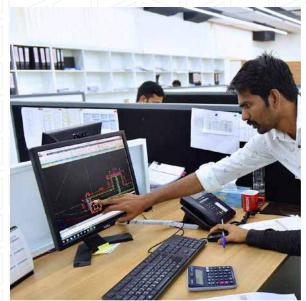
Setting-out is a fully automated department, using both AutoCAD and Inventor software, with direct links to our manufacturing CNC routers and boring machines promises.

Full Range of Services

- ► Material sample approvals
 - Sourcing specified materials,
 - offering suitable alternatives
- Drawing approvals
 - Using the best practice manufacturing instructions

- ► Prototype manufacture and approval
- ► Value engineering
- ► Client communication
- Incl. initial RFIs, CPA and regular updates











Joinery

Our operations hub Askar in Bahrain is also home to one of the largest interior manufacturing facilities in the region.

Wood works

With the support of a large range of modern machinery and well-trained staff, we offer all woodworking methods, including:

► CNC Routers, nesting and drilling

• These are directly linked to our setting-out department for ease of information transfer

► Mouldings and profiles

- With our in-house profile grinders, spindles, moulders and lathes, we can work to the clients-specified profiles
- Veneer preparation: we cut, stitch and bond in-house
- Paint and polishing: spray line and spray booths
- Assembly: experienced carpentry team













Wood working machinery

Material Conversion

- Resaw
- Band saws
- Panel saws
- Beam saws (incl. beam saw Selco SK4 -380)
- Rip and cross cuts

Material Machining, Shaping and Carving

- 5-head 4-sided moulder
- 4-head 2-sided shaper
- Multi-stage, high-speed, back knife lathe and sander
- Hydraulic copy lathe
- 3 Edge banders
- Spindle moulders
- 6 CNC machine centres (incl. CNC Biesse 5 Axis - 378 and Rover KFT 1836- 379)

Veneer preparation

- Fully air-conditioned
- Guillotines
- Veneer stitchers
- 2 through press lines
- Upholstery
- Industrial foam cutting band saw
- Industrial sewing machines

Sanding and Preparation

- Profile sander
- Wide belt sanders
- Profile edge sanders
- · Denibbing sanders

Latest Software

- EPICOR ERP
- · For drilling and routing
- 3D software for pattern and fretworks

Paint and Polishing

- Custom-made paint room
- Auto spray line
- Auto moulding
- Spray equipment
- Spray booths

Maintenance

- Profile grinders
- Circular saw grinders
- Straight knife grinders
- Center lathe
- Surface grinders
- Band saw grinders
- Resaw grinders













Surface finishes & upholstery

Our ability to work with many different materials in-house allows us to manufacture any kind of FF&E as per desired specs.

► Solid surface fabrication

 We have the capability of shaping, profiling, bending and bonding to almost any requirement.

► Stone & marble

 We offer fabrication capabilities using stone/marble from our trusted partners from around the world.

► Upholstery

- Wide range of foams, fabrics and leathers
- Experienced and technically versatile team

► Acrylic & Glass

- Broad range of acrylic products, in-house abrication with flame polisher and bending machinery
- In-house UV glass bonding on offer, too



Metal works

Featuring a state-of-the-art metal workshop, we provide products from structural steelwork to be spoke shop-fitting fixtures.

► Fabrication

• With many modern fabrication machines, including CNC press, laser and plasma cutting machines, and the latest techniques, we offer great expertise in fabrication.

► Metal Finishing

 Along with our spray booths and powder coating plant, we offer many individually produced finishes to meet our clients' needs.











Metal working machinery

Metal Fabrication Machines	Finishing Machines	Welding Equipment
CNC trumpf laser cutting machine 1.5 kw and 3 kw	Double-head grinding / belt polishing machine for flat surfaces and tubes	Mig welding machines
Shearing or plate / sheet cutting machines	Centreless grinding / belt polishing machine for round pipes	Tig welding machine
CNC hydraulic press or press brake 150t	Double buffing machine for flat surfaces and tubes	Stud welding machine
Power press 200t	Centreless buffing machine fror round pipes	Brasing equipment for brass and copper
Sheet rolling machines	High-quality dynabrade finshing equipment to achieve different finishes on metal like polished, brushed, hairline, satin etc	Heavy duty welding equipment for structural work
V grooving machine for sharp bends on sheet metal work, up to 3m length	Different capacity hand buffing and polishing machines	
Pipe bending and rolling machine	Batch-type powder coating plant with 4mt and 6mt drying oven	
Milling machines	Painting booths for metallic finishes in paint	
Cold saw cutting machine	Sand blasting plant	
Drill machines various capacities		
NC Lathe machines - 2m bed		
Thread tapping machine		
Different types of hand tools to facilitate mild steel, stainless steel, brass manufacturing		







Packing & logistics

No matter the origin of materials or the destination of the final products – we ensure that clients get exactly what/where they want.

► Logistics

• Our logistics department has a diverse range of experience in shipping to all Middle East regions and also continental Europe, UK, USA and the Far East.

▶ Packaging

 We use all modern packaging materials and cater for all types of shipping whether it be road, sea or air.









TEAM STRUCTURE & EXPERIENCE

We Manage...



Syed Kashif Akhtar Group Managing Director



Firas Al Ayed Group Operations Director



Mark Waters Division Director, Retail Manuf.



Jihad RaadDivision Director, Hospitality
Manuf. and Fit out Bahrain



Nigel Wilson Division Director, Fit out – KSA



Imtiaz Mahadiwala Director – Kuwait Operations



Adrian Sellar Division Director, Fit out – UAE

...across Segments



F&B

ENTERTAINMENT



RETAIL

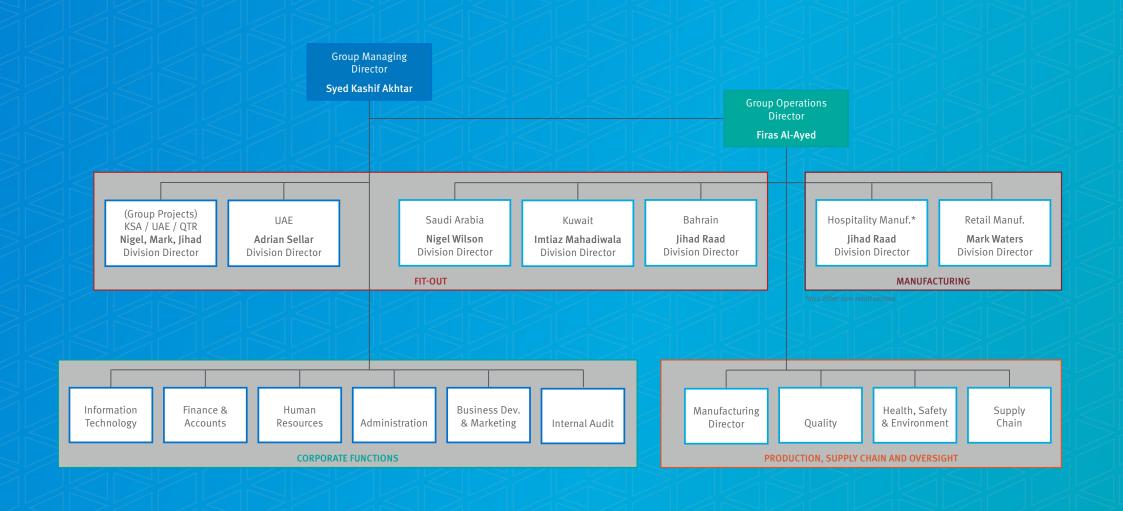




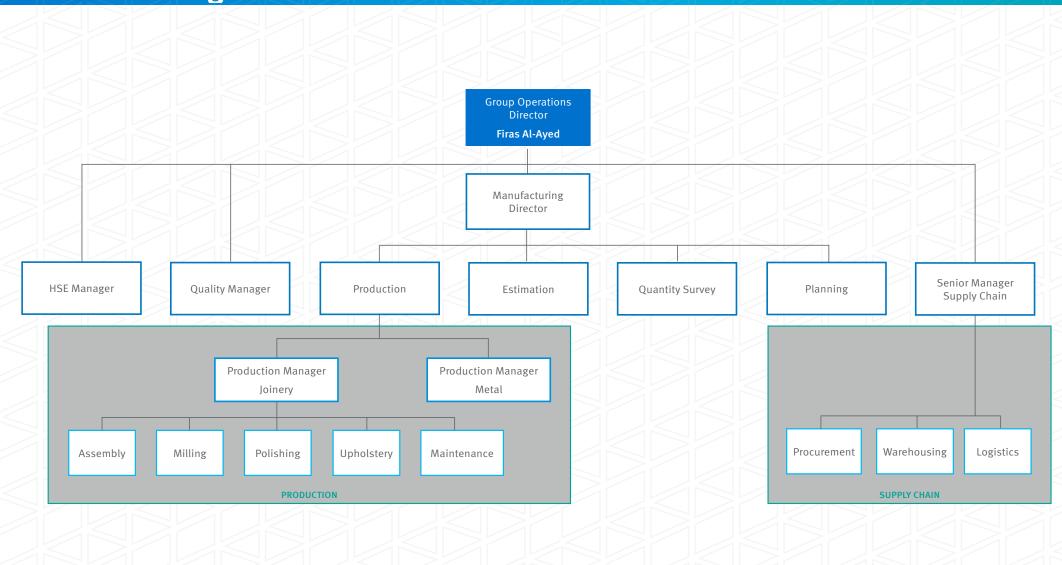
HOSPITALITY

Havelock One Interiors provides innovative manufacturing and turnkey fit out solutions for international, regional and local brands in key sectors like F&B, retail, hospitality, health and wellness, commercial, luxury residence and entertainment. However, we also service high-profile residential clients and government bodies and institutions.

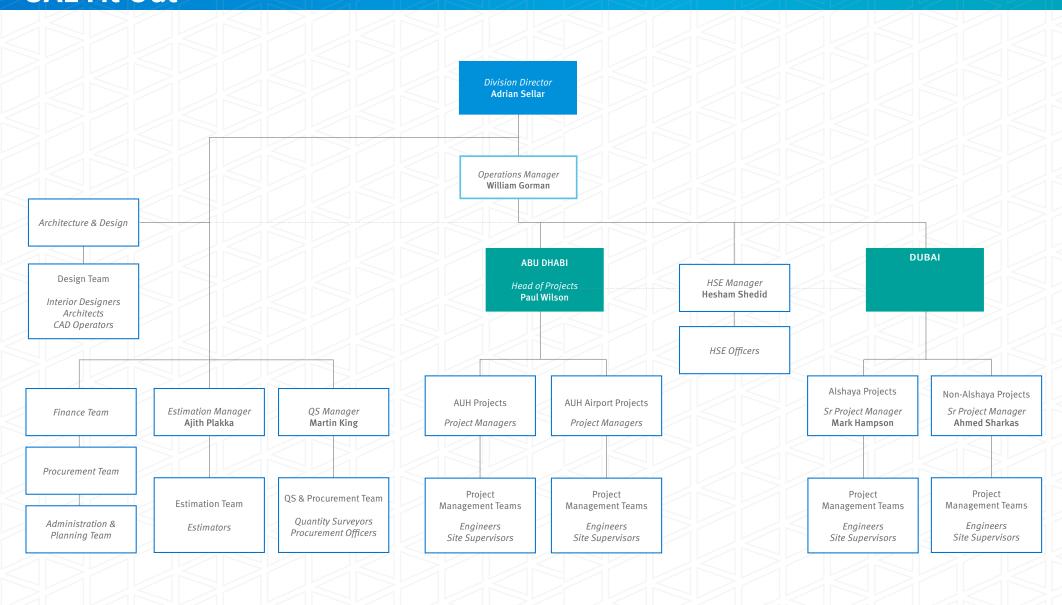
Group Structure



Manufacturing



UAE Fit Out



Team **Experience**

We are experts, realistic and methodological in our structure, processes and approach.

Following the tradition of our former JV with Havelock Europa, we recruit experienced and well-versed senior managers across our business with a focus on operational excellence.



Adrian Sellar

Division Director - Fit out UAE

Adrian is a seasoned professional with nearly 35 years of experience in fit-out team leadership and project delivery. Commencing his career as an apprentice carpenter in the late 1980s, Adrian gained a comprehensive understanding of the industry from the ground up. Over the years, he has transformed into a astute professional with exceptional abilities in negotiation, budgeting, value engineering, operations, and cost management. With a rich background in overseeing construction and fit-out ventures in the UK, Adrian joined Havelock One in 2011 to spearhead its UAE fit-out operations. Since then, he has played a pivotal role in establishing Havelock One as a prominent figure in the UAE's interior contracting sector. Adrian offers guidance and support throughout the entire customer experience journey, provides strategic direction for the UAE business and operations, and collaborates on C-Suite, group-level initiatives.

"

We are able to deliver world-class projects at competitive prices by leveraging economies of scale, our state-of-the-art technology, and a highly trained workforce experienced in handling large-scale and complex projects.





PositionOperations Manager

Joined Havelock One 2015

Years of Experience 45

Nationality British

Languages English

Countries of Experience UAE/UK

QualificationsMBA - Advanced Craft in
Carpentry & Joinery, UK

Featured Projects

William Gorman

William boasts over 40 years of experience in the joinery and interior fit-out sector. His track record includes the successful delivery of both large individual projects and expansive roll-out initiatives spanning various sectors in the GCC and the UK. Throughout his tenure at Havelock One, William has excelled in managing multinational teams, handling pre- and post-contract matters, and resolving disputes on multi-discipline and intricate projects. He possesses a deep understanding and practical experience in coordinating the design aspects of all building trades, encompassing MEP, CCTV, fiber optics, and data management systems. William's leadership extends to overseeing the entire operations team in the UAE, covering planning, design, execution, and project management. He diligently monitors project progress and risk factors and reports directly to the UAE Fit-Out Division Director, Adrian Sellar.

Previous Experience

Project & Operations Manager

Feb 2009 - Jul 2015: DEPA United Group, UAE

Senior Construction Manager

Oct 2008 - Jan 2009: Sama Contracting LLC, UAE

Project Manager

Nov 2005 - Sep 2008: Henry Boot Scotland Ltd, UK



Arcapita HQ

William spearheaded a AED97m fit -out contract, overseeing the delivery of the basement, G-floor, and 25,000 sqm of office space in the Arcaptia Bank Building, Bahrain. This 40m wide, 135m long composite structure, rests on concrete above waves, with six-story cantilevers at both ends.



Galleria Mall

William directed all operational departments, including design, procurement, operations, and QHSE, ensuring the seamless execution of a AED100m contract within the vibrant Galleria Mall, Abu Dhabi, involving the construction of 57 retail units and a 21-screen Cinema Complex (VOX).



NCM UAE

William directed the successful execution of AED25m of turnkey fit-out works for the National Center of Meteorology, Seismology & Scholarship Coordination Centre. The federal office spans 5 floors (12,000 sqm) & stands as a testament to his commitment to delivery excellence.



PositionHead of Projects

Joined Havelock One

Years of Experience 24

Nationality British

Languages English

Countries of Experience UAE/UK

Qualifications NVQ Level 4 - Advanced Carpentry

Featured Projects

Paul Wilson

Paul has a rich history of 24+ years in the construction industry. He has navigated various sectors, with a pronounced focus on high-end interior fit-outs. His core competencies lie in meticulously reviewing drawings, specifications, contracts, and steadfastly upholding project schedules to ensure on-time delivery within budget. With a carpentry background, Paul possesses an extraordinary eye for detail, making certain that every project aligns with the highest standards of quality. In his role as Head of Projects, Paul shoulders the responsibility for all aspects of UAE project management, from planning and initiation to coordination, quality control, risk assessment, and health and safety. His strengths extend to proficient site management, operational oversight, and sub-contractor coordination, all while nurturing strong client relationships. Paul reports directly to the Operations Manager.

Previous Experience

Construction Manager

May 2006 - Oct 2013: Havelock Europa PLC, UK

Proprietor

Nov 2004 - Apr 2006: Paul Wilson Joinery & Building Services, UK

Contracts Manager

Aug 2002 - Oct 2004: Morningside Developments, UK



DFS Headquarters

Paul assumed the role of Senior PM, spearheading the successful delivery of the AED15 million turnkey fit-out project for the DFS Headquarters in Abu Dhabi. His leadership was instrumental in the conversion of 4X storage warehouses into their now prominent HQ in the Middle East.



VOX Cinema

Paul was entrusted with the delivery of the AED62 million VOX Cinema at The Galleria, Al Maryah Island. This cinema, positioned as the premier choice in Abu Dhabi, features 21 screens & posed a unique challenge with a fast-track construction timeline of just six months.



The Lighthouse

Paul was appointed as the Senior PM to oversee the turnkey fit-out of The Lighthouse Restaurant & Bar, a AED4 million F&B project situated at Yas Bay Waterfront in Abu Dhabi. Faced with tight deadlines, Paul skillfully expedited the program, ensuring the timely opening of this restaurant.



PositionQuantity Surveyor Manager

Joined Havelock One 2020

Years of Experience 18

Nationality British

Languages English

Countries of Experience UAE/KSA/UK/SG/AFGH

QualificationsHND Quantity Surveying

Featured Projects

Martin King

Martin possesses an impressive 18-year career in the construction industry, encompassing comprehensive quantity surveying expertise from the design phase up to final account. Throughout his career, Martin has accumulated invaluable experience in successfully delivering high-value and intricate projects in diverse locations, including the UK, Singapore, the KSA, and the UAE. In addition to his proficiency in handling pre and post- construction requirements, Martin takes great pride in ensuring the successful completion of all our UAE projects, meticulously managing cost and time considerations. Martin conducts thorough reviews of the BOQ's for both subcontractors and clients, provides commercial project forecasts, reviews progress reports, and analyses the outcomes. Martin also maintains seamless coordination with the planning department and leads our QS team.

Previous Experience

Senior Quantity Surveyor

Mar 2018 - Mar 2019: Necker Island Construction, British Virgin Islands

Senior Quantity Surveyor

Oct 2012 - Jan 2018: Carillion, Egypt and KSA

Project Commercial Manager

Aug 2008 - Sep 2012: Depa United Group, Singapore, Dubai, Azerbaijan



Marina Bay Sands

Martin managed the site -based commercial team overseeing the AED350 million fit-out contract for Tower 1, comprising 750 guestrooms, suites, lift lobbies, and corridors. He also supervised 3-levels of basement works spanning all three towers at Marina Bay Sands Hotel, Singapore.



Aldara Hospital

Martin played a pivotal role in overseeing the site-based commercial team for the SAR600 million Aldara Hospital & Medical Centre in Riyadh, KSA - A cuttingedge facility offering state- of-the-art healthcare. His oversight included construction, MEP, and fit-out works.



JW Marriott

Martin served as the site-based commercial lead for the AED50 million fit-out works contract of JW Marriott Absheron Baku Hotel in Azerbaijan. His oversight included the fit-out of the guestrooms, public areas, spa, and restaurants within this luxury 5-star hotel.

CERTIFICATES & LEGAL DOCUMENTS

Trade License - Dubai







رخصة تجارية **Commercial License**

تفاصيل الرخصة / License Details License No. رقم الرخصة 631436 هافلوك ون انتريورز ذمم ـ فرع دبي الإسم التجارى HAVELOCK ONE INTERIORS L.L.C - DUBAI BRANCH Trade Name فرع لشركة مقرها في امارة أخرى **Legal Type** Branch of Company Registered in other emirates الشكل القانونى **Expiry Date** 10/11/2023 تاريخ الإنتهاء **Issue Date** 11/11/2009 تاريخ الإصدار الرقم العالمي D&B D-U-N-S ® Main License No. رقم الرخصة الام 0 631436 رقم السجل التجارى عضوية الغرفة Register No. DCCI No. 178047

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				License Me	الاطراف / mbers
الحصص / Share	الصفة / Role	Nationality /	الجنسية	الإسم / Name	رقم الشخص/.No
100.00%	مالك / Co. Owner الشركة	United Arab Emir	ates / الأمارات	هافلوك ون انتريورز ذ.م.م	752975
			· H	AVELOCK ONE INTERIORS L.L.C	
	مدیر / Manager	Kuwait /	الكويت	ايمن عبداللطيف على الشايع	28557
			A	YMAN A A ALSHAYA	
	مدیر / Manager	Kuwait /	الكويت	سعود عبدالعزيز المحمد الشايع	310886
			_	SAOD ABDAL-AZEEZ AL-MOHAMMED AL-SHAYEA	
				ية / License Activities	نشاط الرخصة التجار
Interior Decor	ation			اخلي	اعمال تنفيذ التصميم الا
				A	العنوان / ddress.
Phone No	971-04-5677200	تليفون	P.O. B	ox 126164	صندوق بريد
Fax No	971-04-5677299	فاكس	Parcel	ID 373-1388	رقم القطعة

مكتب رقم 202 ملك سيف بالحصا للعقارات - بردبي - البرشاء

الملاحظات / Remarks

البريد الإلكتروني / Email

Print Date

31/10/2022

971-50-7094752

تاريخ الطباعة

هاتف متح ك

Receipt No.

رقم الإيصال



Mobile No

يمكنك الأن تجديد رخصتك التجارية من خلال الرسائل النصية القصيرة، أرسل رقم الرخصة إلى 6969 (دو/اتصالات) للحصول

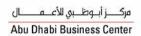
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Get FREE access to Zoho One for the first year الصل على زوهو ون مجاتاً السنة الاولى



وثيقة إلكترونية معتمدة وصادرة بدون توقيع من دائرة الاقتصاد والسياحة في دبي لمراجعة صحة البيانات الواردة في الرخصة يرجي مسح رمز الاستجابة السريعة this is a certified e-document issued without signature by the department of Economy and Tourism .Kindly Scan the QR Code to Verify the certificate

Trade License - Abu Dhabi







Commercial License

رقم الرخصة License No CN-1059165 ADCCI No 172127 عضوية الغرفة

Establishment Card وزارة الموارد البشرية والتوطين: بطاقة المنشأة MOHRE

Establishment Card الهينة الاتحادية للهوية

والجنسية بطاقة المنشأة الشكل القانونى :Limited Liability Company : شركة ذات مسؤولية محدودة Legal Form

الإسم التجاري : هافلوك ون انتريورز ذمم

Trade Name : HAVELOCK ONE INTERIORS L.L.C.

تاريخ تأسيس المنشأة **Establishment Date** 14/04/2004 **Issue Date** 19/09/2022 تاريخ الإصدار تاريخ الإنتهاء **Expiry Date** 13/10/2023

الصلة	الجنسية	الملاك / الشركاء	الرمز
Role	Nationality	Owners / Partners	
شريك	البحرين	شركة هافيلوك ون انتيريورز ذمم	41732840
Partner	Bahrain	HAVELOCK ONE INTERIORS W L L	
شريك	البحرين	الشركة العالمية للتجزئة (ذ م م)	30003758
Partner	Bahrain	INTERNATIONAL RETAIL - W L L- COMPANY	

Commercial Activities : الأنشطة التجارية

- أعمال تنفيذ التصميم الداخلي (الديكور) - Interior Design Implementation Works(Decor)

- Importing - استيراد جزيرة الريم, الريم شمس 6, Shams-Sky-24-02, وحدة, المستثمر الوطني

Onwani Address العنوان الموحد

وثيقة معتمدة وصادرة بدون توقيع أو ختم من دانرة التنمية الإقتصادية - أبوظبي. للتحقق من صحة البيانات الواردة في الرخصة برجاء زيارة الموقع Approved document issued without signature or stamp by the Department of Economic Development - Abu Dhabi. To verify the license kindly visit www.adbc.gov.ae



Address







العنوان

Engineering License - UAE





شهادة سجل مزاولة المهن الهندسية

ENGINEERING PROFESSIONS PRACTICE CERTIFICATE

 الإســم التجاري : هافيلوك ايه اتش اي انترپورز ذ.م.م - فرع دي

 الإســم التجاري : هافيلوك ايه اتش اي انترپورز ذ.م.م - فرع دي

 رقم الترخيص : 631436

 تاريخ انتهاء الرخصة : 2001-11-10

الإنشطة المسجلة والمصرح العمل بها الانشطة المسجلة وفير المصرح العمل بها الجميع المشاريع المثاريع عبد الطيف علي الشايع مدير العمل الشركة مدير الله الشركة مدير الله الشركة مدير المصدد الشايع مدير المضادة الإولى المضادة المشابع المضادة المضابع المض





عن/ لجنة قيد وترخيص مزاولة مهنة الاستشارات الهندسية والمقاولات إدارة تراخيص البناء ملاحظات السجل : _____

اي تغيير في إشتراطات مزاولة المهنة قد يؤدي إلى إيقاف الرخصة في سجلات البلدية 🔻 تاريخ الطباعة :2020-11-80

تعتبر هذه الشهادة لاغية في حال حدوث أي كشط أو تغيير أو تعديل وتجدد سنوياً





شهادة سجل مزاولة المهن الهندسية

ENGINEERING PROFESSIONS PRACTICE CERTIFICATE

سجل الكوادر الفنية المعتمدة

 الإسم التجاري : هافيلوك ايه اتش اي انترپورز ذم - فرع دبي
 تاريخ اسدار الرخصة : 11-2021

 رقم الترخيص : 631436

 تاريخ انتهاء الرخصة : 31436

07/06/22 مريستا اعمال تنفيذ التسميم الداخلي يدون ا

اجمالي عدد الكوادرالمعتمدة

ملاحظات السجل : في حال اجراء أي تعديل علي البيانات أعلاه ، يرجي تحديثها من خلال الخدمات الالكترونية لادارة المباني - قسم تاهيل الاستشاريين والمقاولين

اي تغيير في إشتراطات مزاولة المهنة قد يؤدي إلى إيقاف الرخصة في سجلات البلدية تاريخ الطباعة 2020: 11-80

Resultantists

Since !

عن/ لجنة قيد وترخيص مزاولة مهنة الاستشارات الهندسية والمقاولات إدارة تراخيص البناء 1/1

تعتبر هذه الشهادة لاغية في حال حدوث أي كشط أو تغيير أو تعديل وتجدد سنوياً

VAT Certificate - Abu Dhabi





شهادة تسجيل لضريبة القيمة المضافة في الامارات العربية المتحدة Certificate of Registration for Value Added Tax in the United Arab Emirates

The Federal Tax Authority certifies that the entity below is a registered person for Value Added Tax in the UAE

تشهد الهيئة الاتحادية للضرائب أن الجهة التالية مسجلة لضريبة القيمة المضافة في الامارات العربية المتحدة

Full Arabic legal name الاسم القانوني الكامل باللغة العربية <u>هافلوك ون انتربورز ذ.م.م</u> Havelock One Interiors L.L.C Full English legal name الاسم القانوني الكامل باللغة الانجليزية Ali & Sons Bldg, Zayed 2nd Street, Abu Dhabi, Registered address العنوان المسجل

Abu Dhabi, United Arab Emirates, 30096,

+97126744434

Tax Registration Number 100316509700003 رقم التسجيل الضريبي تاريخ التسجيل الفعلي Effective Registration Date 01/01/2018

01 Jan 2018 - 30 Apr 2018 and quarterly First VAT Return Period فترة أول إقرار لضريبة القيمة المضافة

thereafter

VAT Return due date 28 May 2018 تاريخ استحقاق إقرار ضريبة القيمة المضافة

بداية ونهاية الفترات الضريبية Start and end dates of Tax periods: 1 Feb to 30 Apr, 1 May to 31 July, 1 Aug to 31 $\,$

Oct, 1 Nov to 31 Jan

يرجى التأكد من صحة تفاصيل الشهادة. يجب إبلاغ الهيئة الاتحادية للضرائب في حال تغيير الاسس التي حصلت فيها على رقم التسجيل الضريبي الخاص بك.

Please check that the details on this certificate are correct. You must inform the Federal Tax Authority of any change on the basis of which you obtained your Tax Registration Number.



13/06/2019 تاريخ الإصدار Issuing Date:

Insurance - Contractors All Risk



Date: 06/07/2023

To whomever it may concern

We confirm that **Havelock One Interiors LLC** is insured with us under Contractors All Risks Insurance as per the following details:

Insured Interiors LLC as Main Contractors &/or Sub-Contractors &/or their Consulting Engineers for their respective rights and interests. Policy Number CAR -14/50/1/2023 An open period from 01 July 2023 to 30 June 2024 during which time any individue Project may attach hereunder. I.e. projects starting in this period are insured for the fiproject period. In relation to the dates stated as part of the Period, cover shall be provided inclusive both dates. In the event of the Territorial Limits being subject to more than one-time zor this insurance shall be subject to the time zone in which the Property Insured is located Section II - Material Damage Section II - Material Damage Section II - Third Party Liability Site of Construction Anywhere in United Arab Emirates Any individual Project undertaken by the insured including but not limited to: Supply & Installation of Laundry, Supermarket, Bakery & Kitchen Equipment, Sanitary Wares, Office Furniture, Shelving, Refrigeration Units, Interior Decoration, Shop Fitting Office Furniture, Incidental Fabrication Works, Water, Power Supply and Sewage Systems, Construction of Restaurant or Restaurant Complexes, Offices, Warehouses, Employee Housing, Civil Engineering and All Other Associated Activities. Fit-out or refurbishment of new or existing Alshaya retail units within an existing mall (mall or building) below a Project Limit of USD 10,000,000 are excluded from this policy, however this exclusion shall not apply to any such project, where specific projeinsurance certificates are issued by insurers, with any additional premium payable	
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within the adjustment upon expiry of this policy.	
Limit of Liability Section I – Material Damage	
Item 1:	
Up to USD 20,000,000 being the maximum estimated Total Insurable Contract Value for each Project including materials supplied by Principals.	for
Item 2: Up to USD 1,000,000 for temporary facilities including construction plant, equipment as construction machinery.	ınd
Section II – Third Party Liability Combined single limit of indemnity for bodily injury, death &/or property damage to thi parties including liability to Principal's existing property and/or surrounding propert USD 6,808,279 any one occurrence being unlimited during the period of insurance	
Territorial Limit United Arab Emirates	

It is noted and agreed that subject to the above, this policy is an open policy covering all projects starting during the Period. Specific declarations or insurance policy certificates are not separately required for each project.

Subject otherwise to all terms and conditions and limitations of the Policy.

Am

Signed for and on behalf of Alliance Insurance PSC



Tel : (971.4) 6051111, Fax : (971.4) 6051112, 6051113, P.O. Box 5501, Dubai, U.A.E. Website: www.alliance-uae.com. E-mail:alliance@alliance-uae.com. Subjetto federal Lav No. (so 2007 on Invasance Companies Registation No. 181964

قائف : Vol# (£ ۱۹۷۱)، فاكس : ±۱۵۱۳ (£ ۹۷۱)، ض. ب ۵۰۱ ، دي. الإمارات العربية المتحدة. الموقع الإلكتروني : www.alliance-wae.com البريد الإلكتروني : alliance-wae.com البريد الإلكتروني : alliance-wae.com داصعة الدكام قاون النامين الإنجابي رقم (٢) لسنة ۱/ ٦ مر ومسكنة في سُجل شرفات النامين تحت رقم ۱۸۷۸

Insurance - Property All Risk



CERTIFICATE OF INSURANCE

TO WHOMSOEVER IT MAY CONCERN

We certify that **Havelock One Interiors LLC** is insured with us under Property All Risk Insurance Policy as per following details:

Insured : Havelock One Interiors LLC

Additional Insured : Agreed as per contract with Alshaya Group

Renewal of Policy No. : PAR- 14/ 23 /11 / 2022

Insurer : Alliance Insurance (PSC)

Period of Insurance : From 01st April 2023 to 31st March 2024

Program Reference : Allianz Global Corporate & Specialty SE, London

Type : Property All Risks including Business Interruption Insurance

Interest : Material Damage due to all risks of damage, including Fire & Explosion, which

occurs during the period of insurance as more fully detailed in the policy wording

Construction : This policy extends to include DAMAGE occurring during the fit-out or

refurbishment of new or existing retail units and other minor or incidental construction works not otherwise insured up to the limit specified in the Schedule. This extension only applies to works undertaken in buildings not under

construction.

Limit of Liability : As more fully detailed in the policy

Territory : UAE

The Insurer agrees to waive any rights against any party with whom the Insured has waived rights of subrogation.

Subject otherwise to all terms, conditions and limitations of the policy.

HARSHA JAGADISH MANAGER REINSURANCE

Date: 10/03/2023

All Posts Sen 1 2 Co

Alliance Insurance (Public Shareholding Company) P.O. Box 5501, Dubai, U.A.E. Tel : (971-4) 6051111, Fax : (971-4) 6051112, 6051113.
Websilte: www.alliance-use.com
Subject to Federal Law No. 16 of 2007 on Insurance Companies Registration No. 1601904

اللابنس للتأمين (شركة مساهمة عامة) ص.ب 604 ، دي. الإمارات العربية المتحدة هاتف : اللاما (؟ Piri)، فاكس : Philip ((Piri) الريد الإنكثروني : And () alliance alliance vae.com البريد الإنكثروني : alliance alliance vae.com خاصة أتحالا للاماكية على الارتجابي رافز () تستالاء مومسحته في سحل شوكات الناس تحت إلام Meth

Insurance - Workman's Compensation



INSURANCE CERTIFICATE

Date: 08 September 2022

WORKMEN'S COMPENSATION

We confirm that all employees and laborers of **HAVELOCK ONE INTERIORS LLC** is insured with us under Workmen's Compensation Insurance as per following details:

Customer details

Insured	HAVELOCK ONE INTERIORS LLC	
Address	UAE	

Insurance details

Cover	Workmen's Compensation
Policy Number	UAE/01/030/14146
Policy Period	From 01/10/2022 To 30/09/2023
Employers Liability	AED 3,657,743 any once occurrence & AED 12,192,479 in aggregate.
Territorial Scope	United Arab Emirates
Jurisdiction/Law	United Arab Emirates

This certificate is being issued as evidence that insurance has been arranged as detailed in the Policy and does not purport to show full terms and conditions of coverage nor vary them in any way. The terms and conditions of the insurance policy shall prevail in the event of any inconsistency between this Certificate of insurance and the Policy.

We also confirm that a 30 (thirty) days' notice will be given to the insured prior to cancellation of this policy.

Subject to Terms, Conditions and Exceptions of the Policy which American Home Assurance Company has agreed with the insured

For American Home Assurance Company

الم المعادل ا

Authorized Signatory

أميريكان هـوم أشـورانس كومباني (فرع دبي) American Home Assurance Company (Dubai Br.)

Registered under UAE Federal Law No.6 of 2007

Insurance Authority No. 79

Commercial License No. 613392 dated 06/07/2008

Insurance - Marine Cargo



27th June 2023

To whom it may concern

TO WHOM IT MAY CONCERN.

Marine Cargo Insurance Contract: B0713MACCD2303698

INSURED: Havelock One Interior LLC, UAE

We hereby, as Insurance Brokers and Advisers to **Havelock One Interior LLC, UAE** confirm that insurances have been effected on behalf of our client, as follows:

TYPE OF INSURANCE: Marine Cargo Insurance

PERIOD OF INSURANCE: 12 months Open Cover to take all insurances attaching hereto

on or after 01 July 2023 at 00:01 Local Standard Time at the "Address of the Insured" herein to the 01 July 2024 at 00:01 Local Standard Time at the "Address of the Insured" herein.

LIMIT OF

LIABILITY: USD 15,000,000 any one Vessel, Aircraft, Postal Sending,

Conveyance, or any one loss any one location

GEOGRAPHIC

AL

At and from any Port or Ports, Place or Places in the World to

LIMITS: a

Port or Ports, Place or Places in the World via any route.

Including

all domestic and/or internal transits as required.

INSURER: Allianz Global Corporate and Specialty S.E

Allianz POLICY REFERENCE: GBM155621230M Lockton POLICY NUMBER: B0713MACCD2303698

Hereby declare and confirm that:-

INSURANCE CONDITIONS & SPECIFIC CLAUSES

Institute Cargo Clauses (A) CL382 dated 1/1/09

Institute Frozen Food Clause (A) (Excluding Frozen Meat) 1.1.86.

Frozen Food Extension Clauses 1.1.86

Institute Frozen Meat Clause (A) 1.1.86

Institute Cargo Clauses (Air) (excluding sendings by Post) CL387 dated 1/1/09.

Institute Strikes Clauses (Cargo) CL386 dated 1/1/09.

Institute Strikes Clauses (Air Cargo) CL389 dated 1/1/09.

Institute Strikes Clause (Frozen Food) (Excluding Frozen Meat) 1.1.86.

Institute Strikes Clause (Frozen Meat) 1.1.86

Insurance - Marine Cargo (cont'd)



Institute War Clauses (Frozen Products) 11.3.80

Institute War Clauses (Cargo) CL385 dated 1/1/09.

Institute War Clauses (Air Cargo) CL388 (excluding sendings by Post) dated 1/1/09.

Institute War Clauses (Sendings by Post) CL390 dated 1.3.09.

Institute Radio Active Contamination, Chemical, Biological, Bio-chemical and Electromagnetic Weapons Exclusion CL370 10/11/03

Institute Classification Clause CL354 01/01/2001

All terms and conditions as per contract of insurance No.

B0713MACCD2303698 Dated in London: 27th June 2023

Yours faithfully,

S Stanley

Lockton Companies LLP - London office



Steven Stanley - Senior Vice President, Account Executive

Lockton Companies LLP The St Botolph Building | 138 Houndsditch | London | EC3A 7AG **T:** +44 (0)20 7933 2580 | **M:** +44 (0)7774 826 853

E: steven.stanley@lockton.com global.lockton.com

Registered in England & Wales at the above address

Company number OC353198

Authorised and regulated by the Financial Conduct Authority

https://global.lockton.com/gb/en/privacy-notice

Lockton Companies LLP

The St Botolph Building, 138 Houndsditch, London EC3A 7AG Tel: 020 7933 0000 / FAX: 020 7933 0915 www.lockton.com

A limited liability partnership registered in England & Wales at the above address. Company number: OC353198 Authorised and regulated by the Financial Services Authority and a Lloyd's Broker. VAT Registration Number GB 449 6862 93 A list of the designated members and individual members of Lockton Companies LLP is available for inspection at the registered office

Quality Assurance and Management

Our goal is to achieve excellence in each and every function of our business process and demonstrate this to our customers through the quality of our service and products.

- ► HAVELOCK ONE will endeavor to deliver on time and every time, a defect-free Service with a continuous and professional obligation to the highest quality standards.
- ► HAVELOCK ONE has developed a quality system to better satisfy the needs of its clients and to improve the management system of the company.

The scope of the Quality System covers the design, production and sale of custom-made quality wooden and metal furniture, shop fittings and turnkey fit outs. The quality system has been organised to comply with International Standards.

The purpose of Company's quality policies is to instruct and guide employees whose actions affect quality in the provisions of the Company's services and products.

Accreditation/Memberships



Certificate of Membership

Havelock One Interiors WLL

This certifies that the above is a member of Timber Development UK. Timber Development UK has been formed from the merger of TRADA and Timber Trade Federation. It is the only

All our members are required to adhere to the high business and environmental standard contained in our Code of Conduct. Membership of Timber Development UK can be verified.

This certificate expires on 51 December 2025

Done Holmed

David Hopkins, Chief Executive, Timber Development UK

Timber Development UK
The Building Centre, 26 Store St, London WC1E7BT
Phone: 020 3205 0067 | Email: info@timberdevelopment.uk









Quality Assurance and Management (cont'd)

ISO Accreditation

Certificate

ISO 9001:2015 Certificate Registr. No. 01 100 1522601

Certificate Holder:

Havelock One Interiors L.L.C. P.O. Box - 30096, Abu Dhabi, United Arab Emirates

including the branch offices according to annex

Interior Fit Out Contractor

Proof has been furnished by means of an audit that the requirements of ISO 9001:2015 are met.

The certificate is valid from 2022-03-15 until 2025-03-14. First certification 2016

2022-02-23

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ISO 45001:2018

Certificate

Certificate Holder:

Havelock One Interiors L.L.C. P.O. Box - 30096, Abu Dhabi, United Arab Emirates

including the branch offices according to annex

Interior Fit Out Contractor

Proof has been furnished by means of an audit that the requirements of ISO 45001:2018 are met.

Validity The certificate is valid from 2022-03-01 until 2025-02-28. First certification 2016





Certificate

ISO 14001:2015 Certificate Registr. No. 01 104 1522601

Certificate Holder: Havelock One Interiors L.L.C.

including the branch offices according to annex

Interior Fit Out Contractor Scope

The certificate is valid from 2022-03-15 until 2025-03-14. First certification 2016

2022-02-23





Certificate No. 01 153 2336553

- Certificate Number 01 153 2336553
- HAVELOCK ONE INTERIORS WLL

Kingdom of Bahrain Bldg,994,Road 5133,Block 951,P.O.Box 5100, Askar, 5100 Askar

The Information Security Management System applies to their IT infrastructure and business applications to support its business operations

Certificate Type ISO/IEC 27001

Standard for Information Security Management Systems

ISO/IEC 27001 is a voluntary, international standard for the evaluation and certification of the management of information security processes within companies, issued by ISO, the International Organization for Standardization.

In addition to information technology, ISO/IEC 27001 particularly considers the relevant business processes. It not only describes the demands made on the organization and the technical systems, but also the suitable activities for permanently sustaining the security level determined on the basis of the risk assessment.

Certification is relevant to all organizations that work with confidential data that they want to protect.

The information security management system showing the $T\ddot{U}V$ Rheinland mark is audited and certified by $T\ddot{U}V$ Rheinland.

Expert auditors analyze and evaluate the customers' organization. If all necessary requirements are fulfilled the organization is certified according to ISO 27001. The information security management system of the organization is subject to periodic surveillance.

Certified organizations may use the test mark in their communications.

This website uses cookies for technical and statistical purposes only.

Quality Assurance and Management (cont'd)

Havelock One's Quality Policy



HAVELOCK ONE QUALITY POLICY

The objective of Havelock One is to become the most reputed specialist interiors company in the MENA Region.

In order to achieve this objective, the company will maintain an effective and efficient Quality Management System based upon the requirements of ISO 9001: 2015.

In particular, the company will:

- Carefully select and work closely with qualified subcontractors who enable it to deliver an exemplary service to its customers.
- Select and work closely with suppliers who enable the company to create and deliver a reliable performance.
- Monitor and measure the effectiveness of its business processes and objectives through Management Reviews and the Internal Audit Process.
- Proactively seek feedback from customers on how well its products / services meet their requirements.
- Recruit employees who are customer focused and support them with appropriate training and systems to ensure their competence always meets the company's requirements.
- Provide a work environment that promotes the well-being of its employees and encourages positive teamwork.
- Encourage all employees to identify problems and make suggestions to improve all aspects of the company's products / services and business processes.
- Ensure that all employees are aware of the Quality Policy and are committed to the effective implementation of the Quality Management System.
- Ensure that the company complies with all necessary regulatory and legal requirements.

The continual improvement of the effectiveness of the company's Quality Management System is fundamental to the success of its business and must be supported by all employees as an integral part of their daily work.

This policy is publicly available to interested external parties upon request.

Signed:

Adrian Sellar, Division Head

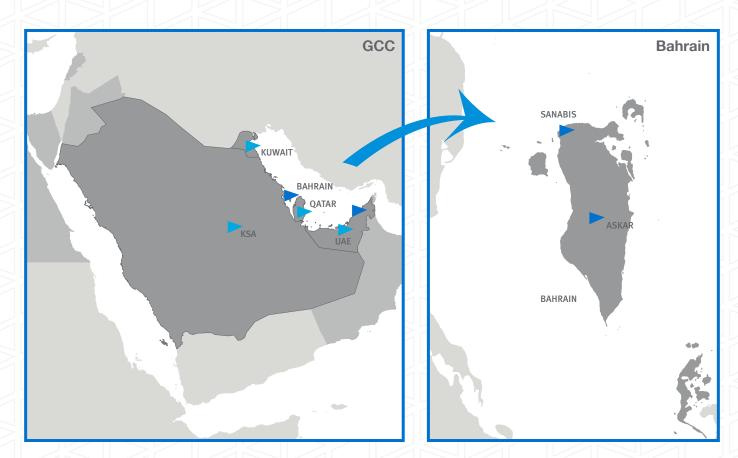
Date:

28-03-2019

GEOGRAPHIC SPREAD & OFFICES

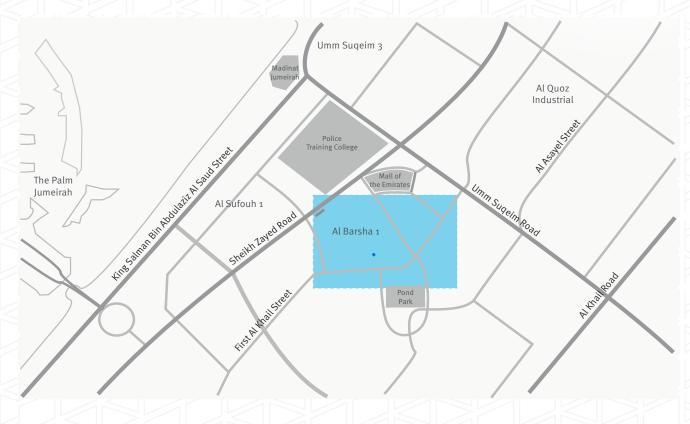
Offices

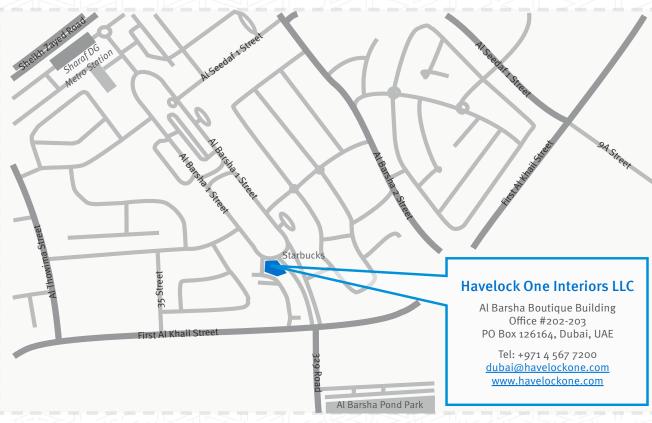
We have offices in Bahrain, the Kingdom of Saudi Arabia, Kuwait, Qatar and the United Arab Emirates. However, we execute and supply for projects in Oman, Turkey and other countries in the MENA region on a regular basis. Recently, we also supplied for projects in Europe and the Far East.



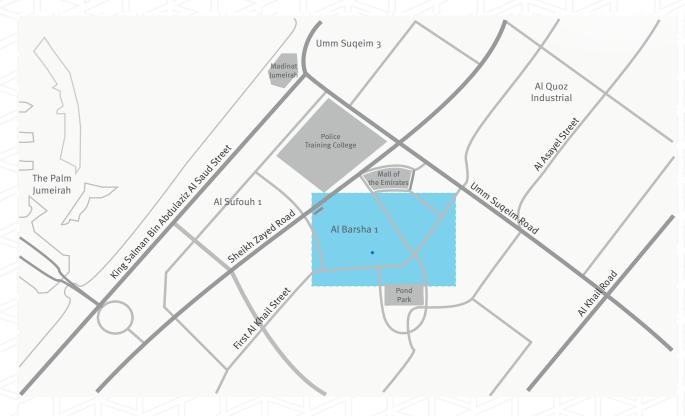
Dubai/UAE	Al Barsha Boutique Building, Office #202-203, Al Barsha PO Box 126164, Dubai, United Arab Emirates Tel: +971 4 567 7200, dubai@havelockone.com	
Abu Dhabi/UAE	Sky Tower, Office #2402, Al Reem Island PO Box 30096, Abu Dhabi, United Arab Emirates Tel: +971 2 204 1000, abudhabi@havelockone.com	
Bahrain	Road, PO Box 5100, Askar, Kingdom of Bahrain 5133 Tel: +973 17 832022, bahrain@havelockone.com	
	Petrodar Building (739), Office #43, Road 831, Block 408 PO Box 5100, Sanabis, Kingdom of Bahrain Tel: +973 1738 0223, interiorsolutions@havelockone.com	
KSA	,Crystal Office, Building 2602, 3 rd floor, Office No. 21-25, 28 Exit 10, Al Quds District, 2575 King Abdullah bin Abdul Aziz Road PO Box: 8389, Riyadh 13214, Kingdom of Saudi Arabia Tel: +966 11 4898364, ksa@havelockone.com	
Kuwait	Burj Alshaya, 5 th Floor, Building 6, Block 1, Al Soor Street, Al Mirqab, Kuwait City PO Box 4924, Safat 13050, State of Kuwait Tel: +965 22251491/22251492, kuwait@havelockone.com	
Qatar	25 th Floor, Laffan Tower, Ambassadors St., Doha, Qatar Tel: +974 4481 4239, <u>qatar@havelockone.com</u>	

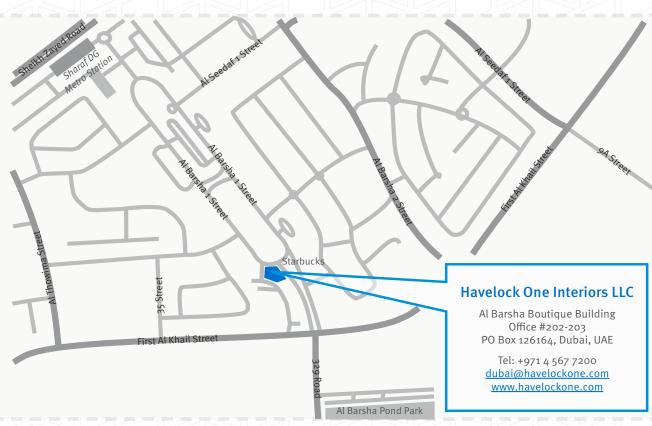
Location - Dubai





Location - Abu Dhabi





PROJECT EXPERIENCE

































